

Privacy Notice for E-Charging Stations

(Version 1.0; date 11/26/2024)

Thank you very much for using our E- charging stations and showing interest in our privacy notice. In the following privacy notice you will receive information about the type and scope of the processing of your personal data by Lidl Sverige kommanditbolag, Box 6087, 175 06 Järfälla (also referred to as “ **Lidl** ”, “ **we** ” or “ **us** ” in connection with this privacy notice). Partly also under joint responsibility (see point 5 below). Personal data is information that is directly or indirectly linked to your person, or that can be linked to your person. The legal basis is primarily the EU General Data Protection Regulation (GDPR).

1. Charging station search

Purpose of data processing/legal basis:

Through the "Charging station search" function in Lidl Plus, our charging stations are displayed in various map services (Google Maps , Apple Maps and Huawei Map) and routes can be calculated to the selected charging station . Further information about this processing can be found in [our privacy notice](#) .

2. Order processing

Purpose of data processing/legal basis:

In order to process your debit transaction appropriately, Lidl Stiftung & Co. KG will provide us with the following personal data from you:

- first name,
- surname,
- email address,
- address (street name, number, postal code, city),
- country
- Treatment of Lidl The Pay transaction

The legal basis for this is Article 6(1)(b) GDPR, i.e. you provide the data based on the contractual relationship between you and us.

Recipients/categories of recipients:

To handle your personal data, these are also processed by hosting , information management and e-mobility assistants on our behalf. These are always carefully selected and reviewed by us and must comply with GDPR Article 28 by agreement.

Storage time/criteria for determining the storage time:

We store the data collected for contract processing until the statutory or any contractual warranty and guarantee rights have expired. After this period has expired, we retain the information required by commercial and tax law for contractual relationships for the statutory period of time. During this period (usually seven years from the conclusion of the contract), the data will only be processed again in the event of an audit by the tax authorities and in the event of customer inquiries.

We will delete the personal data sent to us within one week, if the contract has not been concluded

3. Processing/invoicing and analysis of billing processes

Purpose of data processing/legal basis:

To start charging at one of our charging stations , you must log in to the relevant charging station in Lidl Plus and start the charging process . During the charging process , in addition to general data about the status of the charging station , the following data is processed with reference to your customer ID for internal booking purposes:

- Date of loading,

- charged amount (kWh),
- charging power (kW),
- start of charging (time),
- end of charging (time),
- type of charging connector used .

The legal basis for the processing of your charging process is our accounting purpose pursuant to Article 6(1)(c) GDPR, as this is necessary for compliance with our record-keeping obligations under tax law.

If you do not use our charging stations as part of a free offer, we will also process your billing and payment details for billing purposes in addition to the details mentioned in point 3, which you provide when paying via Lidl Pay :

- Information regarding debit or credit cards

You can manage your payment details via Lidl Pay .

The legal basis for this is Article 6(1)(b) of the GDPR, i.e. we process the data as above based on the contractual relationship between you and us.

We evaluate the data from your charging process with reference to the customer ID to determine the use of the charging stations and to plan the further expansion of charging stations .

The legal basis for this data processing is Article 6(1)(f) of the General Data Protection Regulation. Our and your (legitimate) interest in this data processing is based on the goal of being able to improve the infrastructure of our charging stations. For this purpose, your above-mentioned data will be converted into anonymized statistics on the use of the charging stations .

Recipients/categories of recipients:

Your data is also processed by data processors for the above-mentioned data processing as part of the loading process . These are always carefully selected and reviewed by us and must comply with GDPR Article 28 by agreement.

In addition, we transfer your charging behavior and your billing data to Lidl Stiftung & Co KG for the purpose of displaying the order confirmation and increasing the information value of your user profile in Lidl Plus and for billing via Lidl Pay. [Further information can be found in the Lidl Plus privacy notice](#) .

Storage time/criteria for determining the storage time:

If we use your data for data analysis to further develop our offer, we will delete this data or remove the personal reference as soon as the respective purpose of the action has been achieved. If we do not use your data for this purpose, we will store the data collected to be able to fulfill the contract until you unsubscribe from Lidl Plus or until the contractual guarantee and warranty rights have expired. [Further information can be found in the Lidl Plus privacy notice](#) .

After these deadlines have expired, we retain the information required by commercial and tax law for contractual relationships for the statutory period of time. During this period (usually seven years from the conclusion of the contract), the data will only be processed again in the event of an audit by the tax authorities and in the event of customer inquiries.

4. Customer service

Purpose of data processing/legal basis:

any personal data you provide when filling out contact forms, by telephone, by email or via social media, e.g. when contacting our customer service, is treated confidentially. We will only use your data for the purpose of processing your request. The legal basis for data processing is Article 6(1)(f) or Article 6(1)(b) GDPR. Our and your common (legitimate) interest in data processing is that we can answer your request, resolve any problems that may have arisen and thus ensure that you as a customer and user of our website are and remain satisfied.

Recipients/categories of recipients:

When answering your questions, your data is also processed on our behalf by data processors from customer service, hosting and e-mobility. These are always carefully selected and reviewed by us and must comply with GDPR Article 28 according to agreement.

Storage time/criteria for determining the storage time:

All personal data that you provide to us in response to inquiries (suggestions, praise or criticism) via this website or by email will be deleted or anonymized no later than 90 days after the last communication in the matter. Experience shows that we generally do not receive any further reactions to our responses after 90 days. When exercising your rights as a data subject (see below), your personal data will be stored for 3 years after the final response as proof that we have provided you with comprehensive information and that the legal requirements have been met.

5. Rights of the data subject**5.1 Right to information under Article 15 of the GDPR**

According to Article 15(1) of the GDPR, you have the right to access your personal data stored by us free of charge upon request. This information includes in particular the following:

- The purposes for which the personal data is processed.
- The categories of personal data to which the processing applies.
- The recipients or categories of recipients to whom the personal data have been or will be disclosed.
- The envisaged period for which the personal data will be stored or, if this is not possible, the criteria used to determine this period.
- The existence of the right to request from the controller rectification or erasure of personal data or restriction of processing of personal data concerning you or to object to such processing.
- The right to lodge a complaint with a supervisory authority.
- If the personal data are not collected from the data subject, all available information about where these data come from.
- The existence of automated decision-making, including profiling pursuant to Article 22(1) and 22(4) of the GDPR, whereby at least in these cases meaningful information shall be provided about the logic behind, as well as the significance and envisaged consequences of such processing for the data subject.

If the personal data is transferred to a third country or to an international organization, you shall have the right to be informed about the appropriate safeguards that have been taken during the transfer in accordance with Article 46 of the GDPR.

5.2 Right to rectification under Article 16 of the GDPR

You shall have the right to obtain from us, without undue delay, the rectification of inaccurate personal data concerning you. Taking into account the purposes of the processing, you have the right to request the completion of incomplete data – including by means of a supplementary statement.

5.3 Right to erasure under Article 17 of the GDPR

You shall have the right to have your personal data deleted by us without undue delay, if any of the following applies:

- The personal data is no longer necessary for the purposes for which it was collected or otherwise processed.
- You withdraw the consent on which the processing is based pursuant to Article 6(1)(a) or Article 9(2)(a) of the GDPR and there is no other legal basis for the processing.
- You object to the processing pursuant to Article 21(1) or 21(2) of the GDPR and there are no overriding legitimate grounds for the processing pursuant to Article 21(1).
- The personal data has been processed illegally.
- The personal data must be deleted to comply with a legal obligation.
- The personal data have been collected in connection with the provision of information society services, in the cases referred to in Article 8(1) of the GDPR.

If we have made the personal data public and are obliged to erase them, we will take reasonable steps, taking into account available technology and the cost of implementation, to inform third parties processing your personal data that you have also requested that they erase any links to, or copies or reproductions of, that personal data.

5.4 Right to restriction of processing under Article 18 of the GDPR

You shall have the right to require us to restrict processing if any of the following options apply:

- You dispute the accuracy of the personal data.
- The processing is unlawful and you are instead requesting a restriction of their use.
- The controller no longer needs the personal data for the purposes of the processing, but the data subject needs them to establish, exercise or defend legal claims or
- you have objected to the processing pursuant to Article 21(1) of the GDPR pending verification of whether the legitimate grounds of the controller override those of the data subject.

5.5 Right to data portability under Article 20 of the GDPR

You have the right to receive the personal data concerning you that you have provided to us in a structured, commonly used and machine-readable format and have the right to transmit this data to another controller without hindrance, as long as:

- the processing is based on consent pursuant to Article 6(1)(a) or Article 9(2)(a) or on a contract pursuant to Article 6(1)(b) of the GDPR, and
- The processing is automated.

When exercising your right to data portability, you shall have the right to transfer the personal data directly from us to another data controller, where this is technically possible.

5.6 Right to object in accordance with Article 21 of the GDPR

In accordance with Article 21(1) and 21(2) of the GDPR, you may object to the processing of data for the purposes of legitimate interests.

We will then stop processing your personal data. We are not obliged to do this if we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms, or if the processing is for the establishment, exercise or defence of legal claims.

5.7 Right to lodge a complaint with the data protection supervisory authority pursuant to Article 77 of the GDPR

In addition, you have the right to lodge a complaint with the responsible data protection supervisory authority at any time. You can contact the Swedish Data Protection Authority here, [Swedish Data Protection Authority | IMY](#)

6. Name and contact details of the data controller and contact details of the company's data controller

These data protection provisions apply to processing by Lidl Sverige kommanditbolag, Box 6087, 175 06 Järfälla (the "controller"). You can reach the data protection officer for Lidl Sverige kommanditbolag at the above address or via dataskydd@lidl.se